

June 3, 2021

CIRCULAR LETTER TO ALL MEMBER COMPANIES

Re: Announcing Manage Data Enhancements

In an effort to provide our carrier partners with the most user-friendly experience, the North Carolina Rate Bureau (NCRB) is pleased to announce further enhancements to the Manage Data system starting June 4, 2021. ManageData is a tool available through our online portal that allows carriers to submit, track, and edit their workers compensation data with NCRB in real-time. Based on user feedback, new improvements to the system include:

- 1. The Error and Reject search screen now displays the "File Name" in the results grid.
- 2. A list of associated carriers is included on the Unit Stat Tracking, Submission, and USR search screens.
- 3. The USR search screen now displays Edit ID, Severity, and Comments information.
- 4. The Experience Rating search screen now displays:
 - a. "Withdrawn" as an option in the search results
 - b. "Does Not Qualify" in the search results when an employer does not meet the minimum requirements for an experience modifier.
- 5. When creating a policy transaction, the following changes have been made:
 - a. The "Name Link ID" now defaults to 999 in order to comply with North Carolina data reporting requirements.
 - b. The "Continuation Sequence Number" has been added as a new field.

An updated Manage Data user guide has been added to our <u>Learning Center</u>. Please refer to our <u>website</u> soon for updated instructional videos. Contact us at <u>support@ncrb.org</u> or (919) 582-1056 for further information about Manage Data.

Sincerely,

Jarred Chappell

Director, Workers Compensation Operations

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